

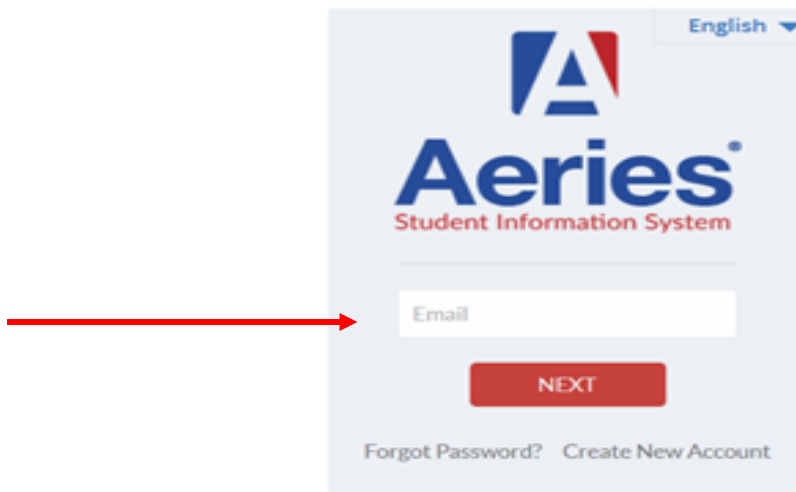
# Homelink Password Reset

## Instructions/ First time log in for Parents

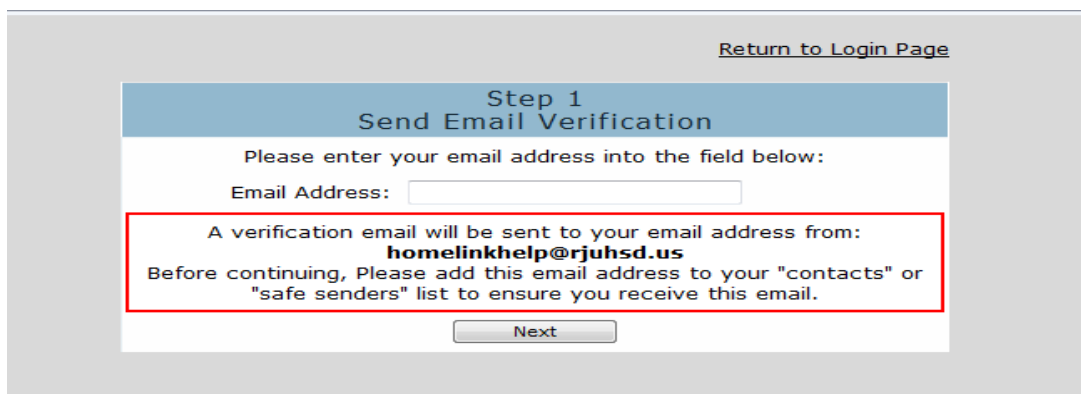
If you have forgotten your password or this is your first time logging in. Please enter your email address you provided to the school. (PARENTS—You must use the email address provided to the school when you registered your student. STUDENTS— use your school issued google email ).

**Error Message: When logging on to Homelink if you are asked for verification code, you are trying to create a new account. Stop and follow the instructions below. Accounts are automatically created for all families after you completed the online registration form (AIR).**

Roseville Joint Union High School Dist

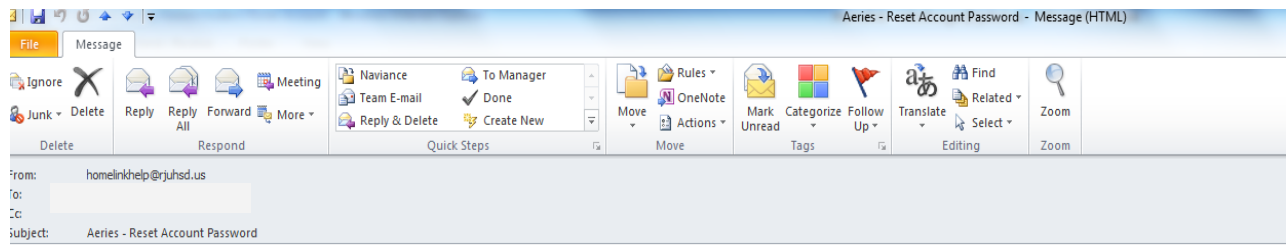


You will be walked through a series of steps. Step one will send an email to your address with a verification code. *\*Do not close this window. Open a new tab to access your email account.*



Look for an email sent from **homelinkhelp@rjuhsd.us** *\*Note: make sure to check your SPAM mailbox*

In the email sent you are provided with Email Code.



You have indicated that you have lost the password for your Aeries account. Please click the following link to go to a web page that will allow you to set a new password for your account.

[Click Here](#)

If the link above is not working and copying and pasting the URL also doesn't work, copy and paste the following URL into your web browser:

<https://homelink.rjuhsd.us/LostPassword.aspx?command=Reset>

The page will then ask you for the following information:

Email Address:

Email Code: RW2F4D4836JU3MR8WP44

Step 2 will require you to copy and paste the code in the field below

A screenshot of a web page titled "Step 2 Email Verification". At the top right is a link "Return to Login Page". The main content area has a blue header with the title. Below it, a red-bordered box contains the text: "A verification email has been sent to your email address from: homelinkhelp@rjuhsd.us. Click the 'Confirm' link provided in that email or copy and paste the Email Code into the field below:". There are two input fields: "Email Address:" and "Email Code:". The "Email Code:" field contains the text "RW2F4D4836JU3MR8WP44" and has a red arrow pointing to it from the right. Below the fields is a "Next" button.

You will then be prompted to create a new password.

A screenshot of a web page titled "Final Step Set New Password". At the top right is a link "Return to Login Page". The main content area has a blue header with the title. Below it, the text reads: "Thank you for confirming your email address. You may now enter a new password for your account." There are two input fields: "New Password:" and "ReType New Password:". Below the fields is a "Next" button.

Success! You may now log in using your new password.

A screenshot of a web page titled "Complete". At the top right is a link "Return to Login Page". The main content area has a blue header with the title. Below it, the text reads: "Your password has been adjusted. You may now login to Aeries." Below the text is a link "Return to Login Page".

*If you are still unable to log in, please e-mail [mhollwager@rjuhsd.us](mailto:mhollwager@rjuhsd.us)*