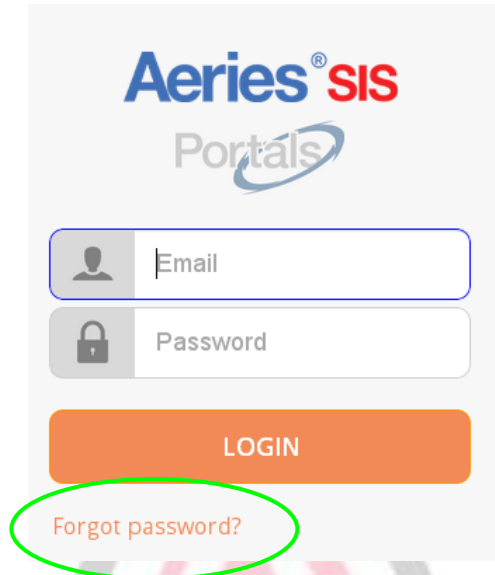


# HomeLink Forgot Password Procedures

## I forgot my password, how do I reset this?

At the login screen for HomeLink instead of logging in please click on the words Forgot Password?



Aeries<sup>®</sup> SIS  
Portals

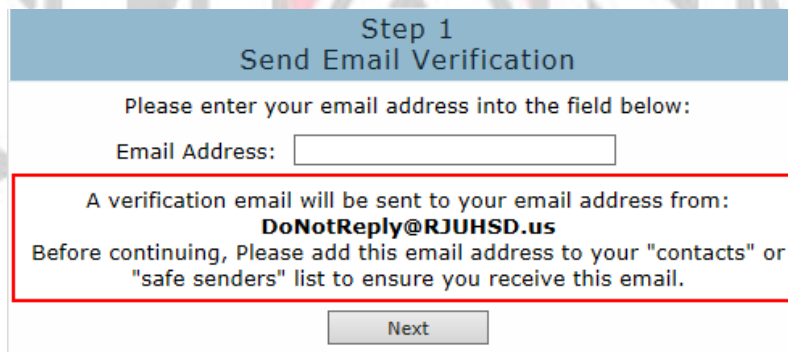
Email

Password

LOGIN

Forgot password?

On the following screen type in your email address and click the Next button, the system will then send you a new pass code.



Step 1  
Send Email Verification

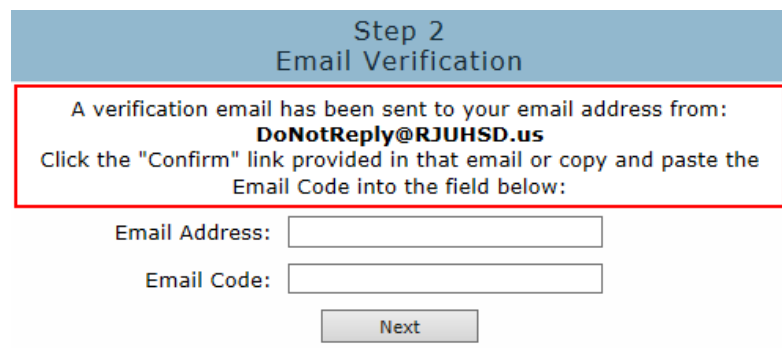
Please enter your email address into the field below:

Email Address:

A verification email will be sent to your email address from:  
**DoNotReply@RJUHS.us**  
Before continuing, Please add this email address to your "contacts" or  
"safe senders" list to ensure you receive this email.

Next

Please leave these two areas blank and go in to your email to retrieve the email, example is below on what it will look like.



Step 2  
Email Verification

A verification email has been sent to your email address from:  
**DoNotReply@RJUHS.us**  
Click the "Confirm" link provided in that email or copy and paste the  
Email Code into the field below:

Email Address:

Email Code:

Next

Example of the email you will receive with the pass code, please be sure and only use your mouse to click on the blue words [Click Here](#):

You have indicated that you have lost the password for your Aeries account. Please click the following link to go to a web page that will allow you to set a new password for your account.

[Click Here](#)

If the link above is not working and copying and pasting the URL also doesn't work, copy and paste the following URL into your web browser:

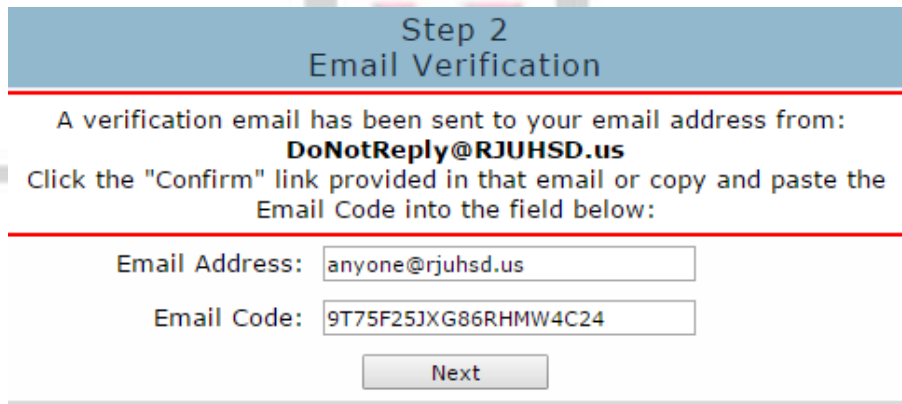
<https://rosevillejuhsd.asp.aeries.net/student/LostPassword.aspx?command=Reset>

The page will then ask you for the following information:

Email Address: [anyone@rjuhsd.us](mailto:anyone@rjuhsd.us)

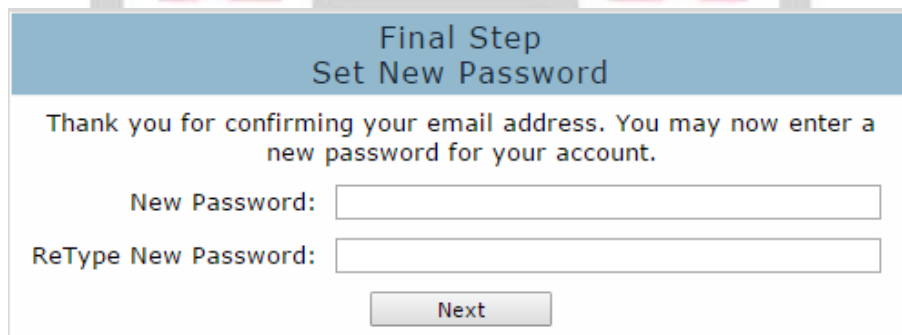
Email Code: 9T75F25JXG86RHMW4C24

After clicking on the blue words it will take you back to Step 2 and the system has now filled in for you, your email and email code, there is no need to type it in.



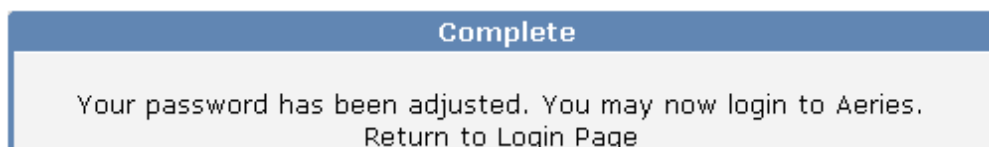
The screenshot shows a web form titled "Step 2 Email Verification". The text inside the form reads: "A verification email has been sent to your email address from: **DoNotReply@RJUHSd.us** Click the 'Confirm' link provided in that email or copy and paste the Email Code into the field below:". Below this text are two input fields: "Email Address:" with the value "anyone@rjuhsd.us" and "Email Code:" with the value "9T75F25JXG86RHMW4C24". A "Next" button is located at the bottom of the form.

After clicking the next button the system will then ask you to pick your own password.



The screenshot shows a web form titled "Final Step Set New Password". The text inside the form reads: "Thank you for confirming your email address. You may now enter a new password for your account.". Below this text are two input fields: "New Password:" and "ReType New Password:". A "Next" button is located at the bottom of the form.

Once you have changed your password this is the final message you will see and you may now login to your HomeLink account by clicking on [Return to Login Page](#).



The screenshot shows a message box with a blue header that says "Complete". The text inside the box reads: "Your password has been adjusted. You may now login to Aeries. [Return to Login Page](#)".